

# Code of Conduct for Children and Parents

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At Merlin Tuition, safeguarding and wellbeing are the foundations of effective learning. We believe children flourish when they feel secure, respected and supported.

While we take rigorous steps to ensure every tutor is carefully vetted, interviewed and appropriately checked, safeguarding is most effective when it is a shared commitment between tutors, families and students. We warmly encourage parents to ask questions, meet tutors in advance, and remain actively involved in their child's educational journey.

Clear expectations help maintain professional boundaries and ensure that children, families and tutors alike feel safe and respected.

## Children and Young People

We ask that children and young people:

- Treat others with kindness, respect and courtesy
- Listen carefully and contribute positively during sessions
- Take responsibility for their own behaviour
- Arrive on time and dressed appropriately for learning

To help maintain clear professional boundaries, children and young people should not:

- Behave in a way that is intimidating, inappropriate or disrespectful
- Send 'friend' or 'follow' requests to tutors on social media
- Ask tutors for personal contact details outside agreed professional channels

## Parents, Carers and Responsible Adults

We ask that parents, carers or the responsible adult:

- Ensure an adult is at home and available during each tuition session
- Provide a safe, appropriate and quiet learning environment
- Ensure sessions take place in an open, visible space within the home (for example, not in a bedroom)
- Share any safeguarding concerns promptly with the appropriate authority (please see our Whistleblowing Policy for more details)

By working together with clarity and mutual respect, we create an environment where children feel confident, protected and ready to thrive.